

STRATHMORE

— HOTELS —

Ben Nevis

Accessibility Statement

Here at the Ben Nevis Hotel, we want to make your stay as comfortable as possible, if there is anything we can do to make it better please do not hesitate to tell us. We currently have the following in place:

Getting Here

Ben Nevis Hotel & Leisure Club
North Road
Fort William
PH33 6TG

[Travel by Public Transport](#)

You can get to Fort William by Train or Bus

The train pulls into Fort William station where taxis are readily available.

The train times from the south are 8:22am, 12:23pm and 6:24pm.

The numbers 919 will get you to Fort William from the north at 9:00am, 11:00am, 1:00pm 3:00pm 5:00pm and the 920 at 8:15pm

The numbers 914, 915, 916 will get you to Fort William from the south at 10:00am, 3:00pm and 6:05pm

The nearest bus stop from the north is at main road by Aldi/Marks & Spencer

The nearest bus stop from the south is just past Argos

Travel by Taxi

Speeders Cabs has an accessible taxi – 01397 704000

Arrival

[Parking](#)

Free parking is available

Accessible parking spaces are available less than 10 metres from the entrance

The car park is level to the access ramp which is to the left of the main door

Parking to the Main Entrance

From parking to the main entrance there is level access. The path is over 3000mm wide

Getting around inside

Main Entrance

Visual impairment

Lighting in all parts of the building is of a good level
Guide dogs are allowed in all areas of the hotel

Lift

There is no lift at the Ben Nevis Hotel

Public Toilet

There is a designated accessible toilet. This is past the main reception, on the level, to the left. The width of the entrance door is over 800mm, there is a pull cord alarm system by the toilet. The width of the corridor leading into the toilet is over 1000mm.

Places to Eat & Drink

From the main entrance to the Kingfisher restaurant there is level access passing through a double fire door, mid corridor, and another double fire door at the restaurant entrance, each door over 800mm. There are no steps to tables.
The menu can be offered in large print.
The route to the dining room is more than 1500mm wide.
Background music is played between the hours of 7am and 11pm.
Live entertainment on some nights, starting around 8:00pm-8:30pm and finishing around 10:30pm, excluding Christmas and New Year when entertainment may run longer.
The tables and plates have high colour contrast.
Special diets can be catered for, including but not limited to, gluten free and vegan.

Guest Support

Accessibility Equipment

We can provide a water bowl for assistance dogs on request.
The nearest toilet of assistance dogs is to the right of the main entrance as you exit the building, down the access ramp.
You can hire mobility equipment from Shopmobility Lochaber, PH33 6GD, telephone number 01397 700051.
Floors and bedrooms are clearly signed.
There is 24 hour access to the hotel.
Reception is manned 24 hours a day; 6:45am – 11:00pm by reception staff and from 11pm – 6:45am by a Night Porter.
There is limited ground floor rooms.